

COLUMBIA, SOUTH CAROLINA



January 14, 2015

Frank R. Ellerbe, III

1901 MAIN STREET, SUITE 1200 POST OFFICE BOX 944

COLUMBIA, SOUTH CAROLINA 29202

(803) 779-8900 | (803) 227-1112 direct

(803) 744-1556

fellerbe@robinsonlaw.com

VIA ELECTRONIC FILING

Jocelyn Boyd, Chief Clerk/Administrator Public Service Commission of South Carolina Post Office Drawer 11649 Columbia, SC 29211

> South Carolina Disconnection Report for Duke Energy Progress, Inc. Re:

Docket No. 2006-193-EG

Dear Ms. Boyd:

In accordance with the request of F. David Butler dated January 13, 2005, enclosed is Duke Energy Progress, Inc.'s South Carolina Disconnection Report of Service Terminations for the period October 2014 through December 2014.

The attached information contains the total number of customers whose services have been terminated, the daily number of customers' services that have been involuntarily terminated and the reasons (i.e., nonpayment of bill or deferred payment agreement and fraud or tampering), and the average duration of service interruptions.

If you have any questions, please let me know.

Yours truly,

ROBINSON, McFadden & Moore, P.C.

Frank R. Ellerbe, III

/bds

Enclosure

cc/enc: Nanette Edwards, Office of Regulatory Staff (via email)

Shannon Bowyer Hudson, Office of Regulatory Staff (via email)

Jeffrey M. Nelson, Office of Regulatory Staff (via email)

John Flitter, Office of Regulatory Staff (via email & U.S. Mail)

Duke Energy Progress Quarterly Report on South Carolina Involuntary Disconnects (Fourth Quarter 2014)

1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
October 2014	1905
November 2014	1494
December 2014	1425

2) Daily number of South Carolina customers whose services have been terminated involuntarily and reason for termination:

Oct	October 2014 November 2014		December 2014					
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1	125	2	1			1	35	1
2	8	1	2			2	36	1
3	115	1	3	43	4	3	137	
4			4	89	2	4	81	3
5			5	93	2	5	26	
6	61	3	6	89	2	6		1
7	65	1	7	71	1	7		
8	115	1	8			8	96	3
9	123		9			9	64	1
10	77	2	10	107	1	10	121	5
11			11		5	11	83	
12			12	123	1	12	61	1
13	71	1	13	120	3	13		
14	115		14	87	2	14		
15	88	3	15			15	81	2
16	99	1	16			16	94	1
17	99	1	17	82	4	17	97	
18			18	113	1	18	84	4
19			19	4		19	70	1
20	58	1	20	118	2	20		
21	85	1	21	96		21		1
22	122		22			22	45	1
23	59	1	23			23	1	2
24	49	1	24	72	1	24		
25			25	78	4	25		1
26		1	26	74		26	4	1
27	62	3	27			27		
28	98		28			28		
29	94	1	29			29	85	1
30	82	3	30			30	124	1
31	4	2	31			31		8

Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills or for conditions on the customer's side of the point of delivery deemed by Duke Energy Progress ("DEP") to be dangerous to life or property. Totals were as follows:

Reason	October	November	December
Non payment	1874	1459	1385
Hazard	31	35	40

- 4) Average duration of involuntary terminations:
 - 0.67 days (based on instances in which DEP can confirm that the reconnect is in the same name and at the same premise as the disconnect)
- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

Document entitled "DEP Residential Delinquent Account Disconnection Procedures – South Carolina" was filed with the SC ORS on October 07, 2014